

FACULTY OF BUSINESS

BACHELOR OF MANAGEMENT LEARNING MODULE OUTLINE

Academic Year	2023 / 2024 Semester 1		1		
Module Code	ENGL4101-41A				
Learning Module	English VII				
Pre-requisite(s)	Nil				
Medium of Instruction	English				
Credits	3	Contact Hours	45 hours		
Instructor	Mr. Quinton Tang Chi Kin	Email	t1296@ipm.edu.mo		
Office	Room B110, Chi Un Building Office Phone 85993304		85993304		

MODULE DESCRIPTION

This is the first of the two advanced level English modules. The module aims to develop the communication skills (speaking, listening, reading, writing) students need to succeed in a professional environment, as well as to broaden their knowledge of the business world. It focuses on developing students' fluency and confidence in using the language of business in a variety of contexts. Special emphasis is also placed on presentations and official correspondence such as composing administrative documents of a technical nature. The integration of authentic materials also enhances the usefulness of the module. Business skills include: networking; telephoning strategies; negotiating: being vague and precise; problem-solving; ethical problem-solving.

MODULE INTENDED LEARNING OUTCOMES (ILOS)

On completion of this learning module, students will be able to:

M1.	Formulate active listening tactics to understand spoken English in business talks/meetings, and to understand business news/interviews by answering advanced-level questions
M2.	Prepare and have informal business talks/meetings in class, and deliver visual-aided formal business presentations with appropriate responses in Q & A sessions
M3.	Use appropriate reading strategies to convey meaning of authentic business articles
M4.	Show the ability to use contrast and similarity, determiners, continuous forms, paired structures, and third conditional in more challenging language contexts
M5.	Demonstrate the ability to use vocabulary skills in the idiomatic usage of collocations, coined expressions, metaphors, similes, verbs with prefixes and prepositions, idioms, compound nouns, and synonyms
M6.	Write business proposals and summarise published sources effectively to avoid plagiarism



MODULE SCHEDULE, COVERAGE AND STUDY LOAD

Week			Content Coverage	Contact Hours
	1	HR (l	Jnit 1)	
		1.1	Module introduction and warm-up activities	
		1.2	Keynotes: People power	
		1.3	Preview & Listening: Choosing who to work for	
		1.4	Reading & Vocabulary: Talent management – Winning the war for talent	
1-3		1.5	Vocabulary Usage: Collocations with 'set'	7.5 hours
		1.6	Language Check & Practice: Contrast and similarity – single &	
			connected sentences	
		1.7	Listening: High-potential staff	
		1.8	Career Skills, Listening & Speaking: Managing appraisals (optional)	
		1.9	Dilemma & Decision: Getting back on track (optional)	
		1.10	In-class Reading Test 1 (Sep 16 Sat)	
	2	Writi	ing Workshop: How to avoid plagiarism?	
		2.1	What is plagiarism?	
3		2.2	Forms of plagiarism	1.5 hours
		2.3	Internet plagiarism	
		2.4	Safe practice: Quoting; Paragraphing; Summarising	
		2.5	Citing published sources in assignments & graduation reports	
		2.6	Writing Assignment 1: Summarising published sources (Submission Deadline: Oct 7 Sat)	
	3	Orga	nisations (Unit 2)	
		3.1	Keynotes: More like orchestras than armies	
		3.2	Preview & Listening: The deskless CEO	
		3.3	Reading & Vocabulary: The business model for the 21st century –	
4-5			Making Music	6 hours
		3.4	Vocabulary & Usage: Coined expressions; Metaphors and similes	Onours
		3.5	Language Check & Practice: Determiners	
		3.6	Career Skills, Listening & Speaking: Team building	
		3.7	Dilemma & Decision: Bullies on the team (optional)	
		3.8	In-class Reading Test 2 (Oct 7 Sat)	
	4	Chan	ge (Unit 3)	
		4.1	Keynotes: Meeting the change challenge	
		4.2	Preview & Listening: How do you react to change?	
6-7		4.3	Reading & Vocabulary: Italian change champions – A sweet success	
		4.4	Vocabulary & Usage: Prefixes with verbs; Idioms with 'track'	6 hours
		4.5	Listening: A framework for change	
		4.6	Language Check & Practice: Continuous forms	
		4.7	Career Skills & Listening: Managing resistance to change	
		4.8	Dilemma & Decision: The disorganised organisation (optional)	

8	Revision for midterm exam (Units 1-3, Review 1)	1.5 hours			
9	Midterm Exam (Units 1-3) (Session 1: Oct 21 Sat)	1.5 hours			
8-10	 5 Start-ups (Unit 6) 5.1 Keynotes: Going into business 5.2 Preview: New ideas 5.3 Reading& Vocabulary: Setting up – Spreading the word 5.4 Vocabulary & Usage: Verbs with prepositions; Expressions with 'and' 5.5 Listening: The birth of a business 5.6 Language Check & Practice: Third conditional 5.7 Career Skills, Listening & Speaking: Pitching— presenting business ideas 5.8 Dilemma & Decision: Finding the funds 5.9 Writing Workshop: Proposing business ideas 5.10 Writing Assignment 2: Proposing business ideas (Textbook p. 68) (Submission Deadline: Nov 11 Sat) 				
11-12	6 Responsibility (Unit 4) 6.1 Keynotes: Better business 6.2 Preview & Listening: Business and the community 6.3 Reading & Vocabulary: Business principles – Just good business 6.4 Vocabulary & Usage: Compound nouns; Synonyms 6.5 Listening: Making the commitment 6.6 Language Check & Practice: Paired structures; Paired comparatives 6.7 Career Skills, Listening & Speaking: Taking responsibility (optional) 6.8 Dilemma & Decision: Called to account (optional) 6.9 In-class Reading Test 3 (Nov 11 Sat)	6 hours			
13	 7 Speaking Workshop: Business presentations using visuals with Q & A 7.1 Effective presentation: Using signpost language and non-verbal language 7.2 Visuals: design and effective use 7.3 Q & A sessions: Professional practice 7.4 Practice of business presentations using presentation structure 	1.5 hours			
	Revision for final exam (Units 4 & 6, Review 2)	1.5 hours			
14	Listening Assessment (Session 1: Nov 25 Sat) Speaking Assessment (Session 1 & 2: Nov 25 Sat)				
15	Final Exam (Units 1-4, 6)				



These ILOs aims to enable students to attain the following Programme Intended Learning Outcomes (PILOs):

PILC	Os (Bachelor of Management)	M1	M2	M3	M4	M5	M6
P1.	Integrate contemporary Management theories and business disciplines relevant to general business practices.						
P2.	Apply critical thinking and logical analysis skills and techniques to resolve management issues.						
P3.	Utilize appropriate written and spoken forms to communicate effectively and professionally with stakeholders in various cultural environments.	✓	✓	✓	✓	✓	✓
P4.	Demonstrate leadership in a team and respecting the rights of others irrespective of their cultural background, race or gender in order to solve unpredictable problems in the field.						
P5.	With the help of mathematical and statistical skills, utilize the latest empirical findings and academic studies to support the recommendation of business projects or reports.						
P6.	Recommend an appropriate module of action by ethically examining economic, environmental, political, legal and regulatory contexts of global business practices.	✓	√	✓	✓	✓	✓
P7.	Interpret and utilize Management information or business software for internal control, planning, performance evaluation, and coordination to improve efficiency and effectiveness in the business process.						



TEACHING AND LEARNING ACTIVITIES

In this learning module, students will work towards attaining the ILOs through the following teaching and learning activities:

Teaching and Learning Activities	M1	M2	М3	M4	M5	М6
T1. Lectures	✓	✓	✓	✓	✓	✓
T2. Writing and speaking workshops		√				✓
T3. Group and pair discussions	✓	√				
T4. In-class reading and listening	✓		✓			
T5. Self-accessed online learning of grammar and vocabulary				✓	✓	

ATTENDANCE

Attendance requirements are governed by the Academic Regulations Governing Bachelor's Degree Programmes of the Macao Polytechnic University. Students who do not meet the attendance requirements for the learning module shall be awarded an 'F' grade.

ASSESSMENT

In this learning module, students are required to complete the following assessment activities:

Assessment Activities	Weighting (%)	ILOs to be Assessed
A1. Class participation	10 %	M1, M3, M4, M5
A2. Writing assignments	10 %	M6
A3. Online quizzes	5 %	M4, M5
A4. Reading tests	5 %	M3
A5. Listening Assessment	5 %	M1
A6. Speaking Assessment	5 %	M2
A7. Midterm Exam	20 %	M1, M3, M4, M5
A8. Final Exam	40 %	M3, M4, M5, M6

The assessment will be conducted following the University's Assessment Strategy (see www.mpu.edu.mo/teaching-learning/en/assessment-strategy.php). Passing this learning module indicates that students will have attained the ILOs of this learning module and thus acquired its credits.



MARKING SCHEME

The MPU Assessment Criteria and Grading is adopted for this module. Students are assessed against the following Assessment Activities (A1-A8) and criteria of what students need to do and how well they do it to merit a particular grade.

	Assessment Activities	Criteria	A (93-100) A- (88-92)	B+ (83-87)	B (78-82) B- (73-77)	C+ (68-72) C (63-67) C- (58-62)	D+ (53-57) D (50-52)	F (0-49)
A1.	Class participation	Punctuality, discipline, active participation in oral tasks/short presentations/ various in-class tasks	Excellent	Very good	Good	Satisfactory	Pass	Fail
A2.	Writing assignments	Demonstrate ability to write business writings: memo & press release	Excellent	Very good	Good	Satisfactory	Pass	Fail
A3.	Online quizzes	Demonstrate ability to answer questions in six online quizzes	Excellent	Very good	Good	Satisfactory	Pass	Fail
A4.	Reading tests	Demonstrate ability to answer questions in three in-class reading tests	Excellent	Very good	Good	Satisfactory	Pass	Fail
A5.	Listening Assessment	Demonstrate ability to answer questions in listening test on unheard business talk/interview	Excellent	Very good	Good	Satisfactory	Pass	Fail
A6.	Speaking Assessment	Demonstrate ability to give individual presentation using visual aids	Excellent	Very good	Good	Satisfactory	Pass	Fail
A7. A8.	Midterm Exam Final Exam	Demonstrate ability to answer questions on topics covered in the outline	Excellent	Very good	Good	Satisfactory	Pass	Fail

REQUIRED READINGS

Textbook Trappe, T. & Tullis, G. (2016). *Intelligent Business: Advanced Business English Coursebook (with CD Pack)*, Pearson Education Ltd.

REFERENCES

Reference books

- Gallo, C. (2010). The presentation secrets of Steve Jobs [electronic resource]. New York: McGraw-Hill.
- Purdue OWL: Avoiding plagiarism. http://owl.english.purdue.edu/owl/resource/589/01/
- Neville, C. (2010). The complete guide to referencing and avoiding plagiarism (2nd ed.). Maidenhead: Open University Press.

Websites

- Module website (integrated with Turnitin): ENGL4101 (http://canvas.mpu.edu.mo/)
- Textbook companion website: Intelligent Business. http://www.intelligent-business.org/
- The Economist: http://www.economist.com/
- Cambridge English Dictionary: https://dictionary.cambridge.org/dictionary/english/
- Macmillan Dictionary (with pronunciation): http://www.macmillandictionary.com

STUDENT FEEDBACK

At the end of every semester, students are invited to provide feedback on the learning module and the teaching arrangement through questionnaires. Your feedback is valuable for instructors to enhance the module and its delivery for future students. The instructor and programme coordinators will consider all feedback and respond with actions formally in the annual programme review.

ACADEMIC INTEGRITY

The Macao Polytechnic University requires students to have full commitment to academic integrity when engaging in research and academic activities. Violations of academic integrity, which include but are not limited to plagiarism, collusion, fabrication or falsification, repeated use of assignments and cheating in examinations, are considered as serious academic offenses and may lead to disciplinary actions. Students should read the relevant regulations and guidelines in the Student Handbook which is distributed upon the admission into the University, a copy of which can also be found at www.mpu.edu.mo/student_handbook/.



FACULTY OF BUSINESS

BACHELOR OF MANAGEMENT LEARNING MODULE OUTLINE

Academic Year	2023 / 2024	Semester	1
Module Code	ENGL4101-419		
Learning Module	English VII		
Pre-requisite(s)	Nil		
Medium of Instruction	English		
Credits	3	Contact Hours	45 hours
Instructor	Dr. FRANCINE PANG SOI MENG	E PANG SOI Email francinepan	
Office	Room M545, Meng Tak Building	Office Phone	8599-3289

MODULE DESCRIPTION

This is the first of the two advanced level English modules. The module aims to develop the communication skills (speaking, listening, reading, writing) students need to succeed in a professional environment, as well as to broaden their knowledge of the business world. It focuses on developing students' fluency and confidence in using the language of business in a variety of contexts. Special emphasis is also placed on presentations and official correspondence such as composing administrative documents of a technical nature. The integration of authentic materials also enhances the usefulness of the module. Business skills include: networking; telephoning strategies; negotiating: being vague and precise; problem-solving; ethical problem-solving.

MODULE INTENDED LEARNING OUTCOMES (ILOS)

On completion of this learning module, students will be able to:

M1.	Formulate active listening tactics to understand spoken English in business talks/meetings, and to understand business news/interviews by answering advanced-level questions
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M3.	Use appropriate reading strategies to convey meaning of authentic business articles
M4.	Show the ability to use contrast and similarity, determiners, continuous forms, paired structures, and third conditional in more challenging language contexts
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M6.	Write business proposals and summarise published sources effectively to avoid plagiarism



MODULE SCHEDULE, COVERAGE AND STUDY LOAD

Week		Content Coverage	Contact Hours
	1	HR (Unit 1)	
		1.1 Module introduction and warm-up activities	
		1.2 Keynotes: People power	
		1.3 Preview & Listening: Choosing who to work for	
		1.4 Reading & Vocabulary: Talent management – Winning the war for tale	nt
1-3		1.5 Vocabulary Usage: Collocations with 'set'	7.5 hours
		1.6 Language Check & Practice: Contrast and similarity – single &	
		connected sentences	
		1.7 Listening: High-potential staff	
		1.8 Career Skills, Listening & Speaking: Managing appraisals (optional)	
		1.9 Dilemma & Decision: Getting back on track (optional)	
		1.10 In-class Reading Test 1 (Sep 15 Fri)	
	2	Writing Workshop: How to avoid plagiarism?	
		2.1 What is plagiarism?	
3		2.2 Forms of plagiarism	1.5 hours
		2.3 Internet plagiarism	
		2.4 Safe practice: Quoting; Paragraphing; Summarising	
		2.5 Citing published sources in assignments & graduation reports	
		2.6 Writing Assignment 1: Summarising published sources	
		(Submission Deadline: Oct 6 Fri)	
	3	Organisations (Unit 2)	
		3.1 Keynotes: More like orchestras than armies	
		3.2 Preview & Listening: The deskless CEO	
		3.3 Reading & Vocabulary: The business model for the 21st century –	
4-5		Making Music	6 hours
		3.4 Vocabulary & Usage: Coined expressions; Metaphors and similes	
		3.5 Language Check & Practice: Determiners	
		3.6 Career Skills, Listening & Speaking: Team building	
		3.7 Dilemma & Decision: Bullies on the team (optional)	
		3.8 In-class Reading Test 2 (Oct 6 Fri)	
	4	Change (Unit 3)	
		4.1 Keynotes: Meeting the change challenge	
		4.2 Preview & Listening: How do you react to change?	
6-7		4.3 Reading & Vocabulary: Italian change champions – A sweet success	S
		4.4 Vocabulary & Usage: Prefixes with verbs; Idioms with 'track'	6 hours
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		4.7 Career Skills & Listening: Managing resistance to change	
		4.8 Dilemma & Decision: The disorganised organisation (optional)	

8	Revision for midterm exam (Units 1-3, Review 1)	1.5 hours			
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8-10	 5 Start-ups (Unit 6) 5.1 Keynotes: Going into business 5.2 Preview: New ideas 5.3 Reading& Vocabulary: Setting up – Spreading the word 5.4 Vocabulary & Usage: Verbs with prepositions; Expressions with 'and' 5.5 Listening: The birth of a business 5.6 Language Check & Practice: Third conditional 5.7 Career Skills, Listening & Speaking: Pitching— presenting business ideas 5.8 Dilemma & Decision: Finding the funds 5.9 Writing Workshop: Proposing business ideas 5.10 Writing Assignment 2: Proposing business ideas (Textbook p. 68) (Submission Deadline: Nov 10 Fri) 				
11-12	6.1 Keynotes: Better business 6.2 Preview & Listening: Business and the community 6.3 Reading & Vocabulary: Business principles – Just good business 6.4 Vocabulary & Usage: Compound nouns; Synonyms 6.5 Listening: Making the commitment 6.6 Language Check & Practice: Paired structures; Paired comparatives 6.7 Career Skills, Listening & Speaking: Taking responsibility (optional) 6.8 Dilemma & Decision: Called to account (optional) 6.9 In-class Reading Test 3 (Nov 10 Fri)	6 hours			
13	 7 Speaking Workshop: Business presentations using visuals with Q & A 7.1 Effective presentation: Using signpost language and non-verbal language 7.2 Visuals: design and effective use 7.3 Q & A sessions: Professional practice 7.4 Practice of business presentations using presentation structure 	1.5 hours			
	Revision for final exam (Units 4 & 6, Review 2)	1.5 hours			
14	Listening Assessment (Session 1: Nov 24 Fri) Speaking Assessment (Session 1 & 2: Nov 24 Fri)				
15	Final Exam (Units 1-4, 6)				



These ILOs aims to enable students to attain the following Programme Intended Learning Outcomes (PILOs):

PILOs (Bachelor of Management)				М3	M4	M5	М6
P1.	Integrate contemporary Management theories and business disciplines relevant to general business practices.						
P2.	Apply critical thinking and logical analysis skills and techniques to resolve management issues.						
P3.	Utilize appropriate written and spoken forms to communicate effectively and professionally with stakeholders in various cultural environments.	✓	√	√	✓	✓	✓
P4.	Demonstrate leadership in a team and respecting the rights of others irrespective of their cultural background, race or gender in order to solve unpredictable problems in the field.						
P5.	With the help of mathematical and statistical skills, utilize the latest empirical findings and academic studies to support the recommendation of business projects or reports.						
P6.	Recommend an appropriate module of action by ethically examining economic, environmental, political, legal and regulatory contexts of global business practices.	✓	√	√	✓	✓	✓
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Teaching and Learning Activities	M1	M2	M3	M4	M5	M6
T1. Lectures	✓	√	✓	✓	√	√
T2. Writing and speaking workshops		✓				✓
T3. Group and pair discussions	√	√				
T4. In-class reading and listening	√		✓			
T5. Self-accessed online learning of grammar and vocabulary				✓	✓	

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A5. Listening Assessment	5 %	M1		
A6. Speaking Assessment	5 %	M2		
A7. Midterm Exam	20 %	M1, M3, M4, M5		
A8. Final Exam	40 %	M3, M4, M5, M6		

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Websites

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- Textbook companion website: Intelligent Business. http://www.intelligent-business.org/
- The Economist: http://www.economist.com/
- Cambridge English Dictionary: https://dictionary.cambridge.org/dictionary/english/
- Macmillan Dictionary (with pronunciation): http://www.macmillandictionary.com

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