



**FACULTY OF BUSINESS**  
**BACHELOR OF E-COMMERCE**  
**LEARNING MODULE OUTLINE**

Academic Year	2023 / 2024	Semester	2
Module Code	ENGL2102-229		
Learning Module	English IV		
Pre-requisite(s)	Nil		
Medium of Instruction	English		
Credits	3	Contact Hours	45 hours
Instructor	Wendy, Chiang In Wa	Email	t0996@mpu.edu.mo
Office	B110, Chi Un Building	Office Phone	---

**MODULE DESCRIPTION**

This is the second of the two intermediate English learning modules. The learning module aims to provide students with the grounding in English necessary in business environments, both social and workplace settings. It will further develop students' use of the four language skills (speaking, listening, reading, and writing) with substantial emphasis being placed on reading and writing skills for business correspondence. The integration of authentic materials also enhances the usefulness of the learning module. It also prepares students for Upper-intermediate level courses.

**MODULE INTENDED LEARNING OUTCOMES (ILOS)**

On completion of this learning module, students will be able to:

M1.	understand spoken English on business topics covered in the module outline and answer factual questions accurately on what they have heard
M2.	speak spontaneously on business topics and deliver short business presentations in pair/group
M3.	develop various skills such as skimming and scanning to read business topics covered in the module outline, and accurately answer questions on what they have read
M4.	demonstrate the ability to use vocabulary and grammar skills reviewed and practiced in both spoken and written business contexts covered in the module outline
M5.	write short reports and formal business letters on topics covered in the module outline



**MODULE SCHEDULE, COVERAGE AND STUDY LOAD**

Week	Content Coverage	Contact Hours
1-3	<p><b>1 Finance (Unit 8)</b></p> <p>1.1 Module introduction and warm-up activities</p> <p>1.2 Keynotes: The bottom line</p> <p>1.3 Preview, Listening &amp; Speaking: The Profit and Loss Account</p> <p>1.4 Listening: Creative accounting</p> <p>1.5 Reading, Speaking &amp; Vocabulary: Corporate governance: <i>Europe's Enron</i></p> <p>1.6 Language check: Adjectives and adverbs</p> <p>1.7 Career Skills &amp; Listening: Referring to visuals</p> <p>1.8 Dilemma &amp; Decision: Counting the costs</p> <p>1.9 <b>Writing Workshop 1: Short report</b></p> <p>1.10 <b>Writing Assignment 1: Short report</b> (Textbook p.74, Style Guide p.26-27) <b>(Submission Deadline: Feb 2)</b></p>	7.5 hours
3-5	<p><b>2 Recruitment (Unit 9)</b></p> <p>2.1 Keynotes: Hiring for the future</p> <p>2.2 Preview, Listening &amp; Speaking: The application process</p> <p>2.3 Reading, Speaking &amp; Vocabulary: Speed hiring: <i>A full house</i></p> <p>2.4 Vocabulary: Word-building</p> <p>2.5 Language check: Relative pronouns</p> <p>2.6 Listening: The Curriculum Vitae (CV)</p> <p>2.7 Career skills &amp; Speaking: Smalltalk</p> <p>2.8 Dilemma &amp; Decision: The Bellagio interview (optional)</p> <p>2.9 <b>In-class Reading Test 1: Unit 9</b> <b>(Feb 2)</b></p>	6 hours
5-7	<p><b>3 Counterfeiting (Unit 10)</b></p> <p>3.1 Keynotes: The globalisation of deceit</p> <p>3.2 Preview &amp; Listening: The universal crime?</p> <p>3.3 Reading: Copyright infringement: <i>Imitating property is theft</i></p> <p>3.4 Vocabulary: Counterfeiting; Prefixes</p> <p>3.5 Language check: Conditionals 1-3</p> <p>3.6 Listening &amp; Speaking: The music industry</p> <p>3.7 Career skills: Giving reasons</p> <p>3.8 Dilemma &amp; Decision: The Golden Couple (optional)</p> <p>3.9 <b>In-class Reading Test 2 – Unit 10</b> <b>(Mar 1)</b></p>	6 hours
	<b>Midterm Exam Revision: Units 8-10 (Review 3 &amp; 4)</b>	1.5 hours
8	<p><b>Midterm Exam (Units 8-10)</b></p> <p><b>(Session 1: Mar 8)</b></p>	1.5 hours



8-10	<p><b>4 Communication (Unit 13)</b></p> <p>4.1 Keynotes: Messaging meltdown 4.2 Preview: Let's communicate 4.3 Reading, Speaking &amp; Vocabulary: Information overload: Coping with 'infoglut' 4.4 Listening: Using email effectively 4.5 Language check: Reported speech 4.6 Career skills &amp; Listening: Summarising 4.7 Dilemma &amp; Decision: Spinning the truth 4.8 <b>Writing Workshop 2: Formal Business Letter</b> 4.9 <b>Writing Assignment 2: Formal Business Letter</b> (Textbook p.118, Style Guide p.16-17) <b>(Submission Deadline: Apr 5)</b></p>	6 hours
10-11	<p><b>5 Markets (Unit 11)</b></p> <p>5.1 Keynotes: The people's company 5.2 Preview: Types of markets 5.3 Reading: The electronic markets: <i>Going, going, gone?</i> 5.4 Vocabulary: Online business; Compound nouns 5.5 Language check: Gerunds and infinitives 5.6 Career skills &amp; listening: Making &amp; responding to offers 5.7 Listening: The selling process 5.8 Dilemma &amp; Decision: Closing the deal (optional)</p>	4.5 hours
12-13	<p><b>6 Logistics (Unit 14)</b></p> <p>6.1 Keynotes: The invisible industry 6.2 Preview: Demand and supply 6.3 Reading: Retail logistics: <i>The best thing since the barcode</i> 6.4 Vocabulary: Supply chain management; Compound nouns; Word-building 6.5 Listening &amp; Speaking: The smart tag press conference 6.6 Language check: Passives 6.7 Career skills &amp; Listening: Dealing with questions 6.8 Dilemma &amp; Decision: Is grey the new black? (optional)</p>	4.5 hours
	<b>Final Exam Revision: Units 11, 13, 14 (Review 4 &amp; 5)</b>	1.5 hours
14	<b>Listening Assessment (Session 1: Apr 19)</b> <b>Speaking Assessment (Session 1 &amp; 2: Apr 19)</b>	3 hours
15	<b>Final Exam (Units 8-11, 13-14)</b>	3 hours



These ILOs aims to enable students to attain the following Programme Intended Learning Outcomes (PILOs):

PILOs (Bachelor of E-Commerce)	M1	M2	M3	M4	M5	M6
P1. Demonstrate an understanding of the business processes and operations and the skillful realization of information technologies required to practice electronic commerce						
P2. Apply knowledge in business, mathematics, programming, computing, web development, and database to address complex problems in the context of electronic commerce						
P3. Analyze critically the effect of web technology use on organizational performance and develop electronic commerce strategies that fit organizational objectives						
P4. Select and apply tools and technologies to effectively implement electronic commerce systems in business intelligence, enterprise resources planning, supply chain management, and customer relationship management						
P5. Develop relationships, motivate others, manage conflicts, lead changes, and work across differences in multi-disciplinary electronic commerce projects						
P6. Communicate and work effectively using written and spoken word, non-verbal language, and electronic tools with fellow professionals and different stakeholders in the electronic commerce industry	✓	✓	✓	✓	✓	✓
P7. Demonstrate a global electronic commerce perspective as evidenced by an understanding of foreign languages and the role of Macau as an interface between the East and the West	✓	✓	✓	✓	✓	✓
P8. Cope with and manage contemporary advancement related to electronic commerce development and demonstrate lifelong learning attitudes and abilities						
P9. Conduct research and devise innovative electronic commerce models to exploit business opportunities						
P10. Reflect on professional responsibilities and keep up with the latest electronic commerce issues on legal, environmental, ethical, and societal considerations to benefit society comprehensively						



## TEACHING AND LEARNING ACTIVITIES

In this learning module, students will work towards attaining the ILOs through the following teaching and learning activities:

Teaching and Learning Activities	M1	M2	M3	M4	M5
T1. Lectures	✓	✓	✓	✓	✓
T2. Writing and speaking workshops		✓			✓
T3. Group and pair discussions	✓	✓			
T4. In-class reading and listening	✓		✓		
T5. Self-accessed online learning of grammar and vocabulary				✓	

## ATTENDANCE

Attendance requirements are governed by the Academic Regulations Governing Bachelor's Degree Programmes of the Macao Polytechnic University. Students who do not meet the attendance requirements for the learning module shall be awarded an 'F' grade.

## ASSESSMENT

In this learning module, students are required to complete the following assessment activities:

Assessment Activities	Weighting (%)	ILOs to be Assessed
A1. Class participation	10 %	M1, M3, M4, M5
A2. Writing assignments	10 %	M6
A3. Online quizzes	5 %	M4, M5
A4. Reading tests	5 %	M3
A5. Listening Assessment	5 %	M1
A6. Speaking Assessment	5 %	M2
A7. Midterm Exam	20 %	M1, M3, M4, M5
A8. Final Exam	40 %	M3, M4, M5, M6

The assessment will be conducted following the University's Assessment Strategy (see [www.mpu.edu.mo/teaching\\_learning/en/assessment\\_strategy.php](http://www.mpu.edu.mo/teaching_learning/en/assessment_strategy.php)). Passing this learning module indicates that students will have attained the ILOs of this learning module and thus acquired its credits.



## MARKING SCHEME

The MPU Assessment Criteria and Grading is adopted for this module. Students are assessed against the following Assessment Activities (A1-A8) and criteria of what students need to do and how well they do it to merit a particular grade.

Assessment Activities	Criteria	A (93-100) A- (88-92)	B+ (83-87)	B (78-82) B- (73-77)	C+ (68-72) C (63-67) C- (58-62)	D+ (53-57) D (50-52)	F (0-49)
A1. Class participation	Punctuality, discipline, active participation in oral tasks/short presentations/ various in-class tasks	Excellent	Very good	Good	Satisfactory	Pass	Fail
A2. Writing assignments	Demonstrate ability to write business writings: memo & press release	Excellent	Very good	Good	Satisfactory	Pass	Fail
A3. Online quizzes	Demonstrate ability to answer questions in six online quizzes	Excellent	Very good	Good	Satisfactory	Pass	Fail
A4. Reading tests	Demonstrate ability to answer questions in three in-class reading tests	Excellent	Very good	Good	Satisfactory	Pass	Fail
A5. Listening Assessment	Demonstrate ability to answer questions in listening test on unheard business talk/interview	Excellent	Very good	Good	Satisfactory	Pass	Fail
A6. Speaking Assessment	Demonstrate ability to give individual presentation using visual aids	Excellent	Very good	Good	Satisfactory	Pass	Fail
A7. Midterm Exam A8. Final Exam	Demonstrate ability to answer questions on topics covered in the outline	Excellent	Very good	Good	Satisfactory	Pass	Fail

## REQUIRED READINGS

**Textbook** Trappe, T. & Tullis, G. (2018). *Intelligent Business Coursebook: Intermediate Business English (with Audio CD)*. Pearson.

## REFERENCES

### Websites

- Module website (integrated with **Turnitin**): ENGL2102 (<http://canvas.mpu.edu.mo/>)
- Textbook companion website: *Intelligent Business*. <http://www.intelligent-business.org/>
- *The Economist*: <http://www.economist.com/>
- *Cambridge English Dictionary*: <https://dictionary.cambridge.org/dictionary/english/>
- *Macmillan Dictionary* (with pronunciation): <http://www.macmillandictionary.com>

## STUDENT FEEDBACK

At the end of every semester, students are invited to provide feedback on the learning module and the teaching arrangement through questionnaires. Your feedback is valuable for instructors to enhance the module and its delivery for future students. The instructor and programme coordinators will consider all feedback and respond with actions formally in the annual programme review.

## ACADEMIC INTEGRITY

The Macao Polytechnic University requires students to have full commitment to academic integrity when engaging in research and academic activities. Violations of academic integrity, which include but are not limited to plagiarism, collusion, fabrication or falsification, repeated use of assignments and cheating in examinations, are considered as serious academic offenses and may lead to disciplinary actions. Students should read the relevant regulations and guidelines in the Student Handbook which is distributed upon the admission into the University, a copy of which can also be found at [www.mpu.edu.mo/student\\_handbook/](http://www.mpu.edu.mo/student_handbook/).